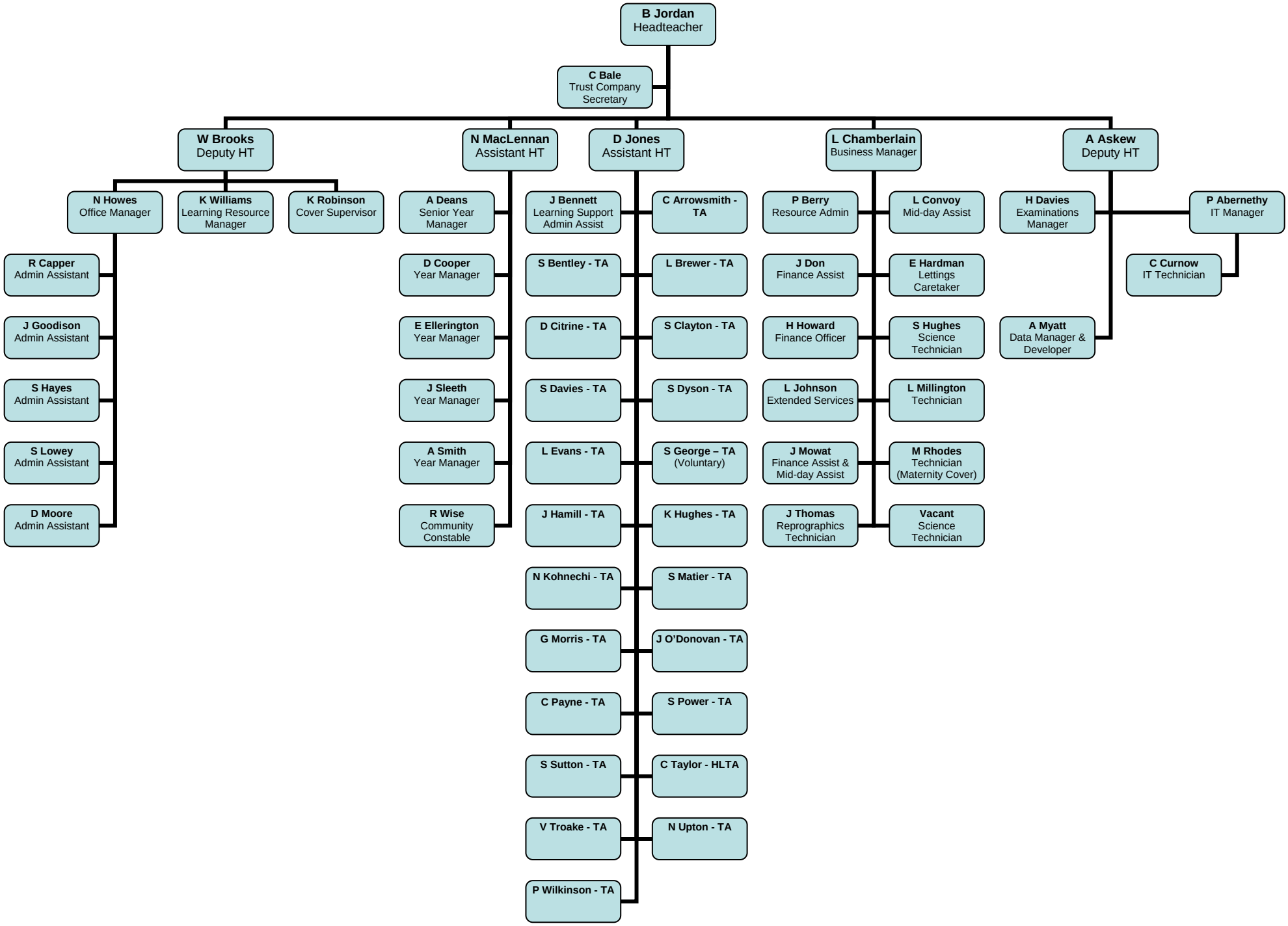EDUCATIONAL SUPPORT STAFF – 10/11